

QUALITIES OF AN EXCELLENT GOVERNMENT EMPLOYEE

- PL – 480 AGREEMENT.
- US PRESIDENT LYNDON B JOHNSON.
- SERVANTS OF PEOPLE SOCIETY.
- FIAT CAR INCIDENT.
- CHEVROLET- PERSONAL DRIVE-14KM
- THE CANDLE INCIDENT – GOVERNMENT DUTY.
- MANAGER TAKING KID TO EXHIBITION.

In 1965, the Prime Minister of India Lal Bahadur Shastri bought a Fiat car after taking a loan of Rs 5,000 from Punjab National Bank. When his loan was approved early, Shastri told the bank, "The common man should have the same privilege".

He died at Tashkent in 1966 before he could repay the loan. The Bank wrote to his widow Lalita Shastri for repayment of the loan of Rs 5,000 which her husband owed. The lady promised to pay back in instalments from her family pension. She repaid every Rupee of the Rs 5,000.

The fiat car still stands at his home, reminding of the era of a different breed of men.



QUALITIES OF AN EXCELLENT GOVERNMENT EMPLOYEE

- OPEN MINDEDNESS
- GOOD COMMUNICATOR
- EMPATHY
- TOLERANCE
- SELF MOTIVATED
- ACCOUNTABILITY
- PATIENCE
- COURTESY – HELPING & CARING
- INITIATIVE
- ETHICAL – ABIDES RULES
- HONEST/PUNCTUAL
- INTEGRITY
- TEAM MAN – ADAPTABLE.

WHAT AN EXCELLENT GOVERNMENT EMPLOYEE SHOULD NOT DO

- APATHY
- GREEDY
- CORRUPTION
- UNETHICAL - LACK OF INTEGRITY
- LACK OF ACCOUNTABILITY
- NO COURTESY
- IMPATIENT
- IRRESPONSIBLE
- SELFISHNESS
- DISHONESTY

SEGMENTS OF INFLUENCE



- SEGMENT A - ACTIVITIES/QUALITIES THAT CAN BE CHANGED THROUGH PERSONAL DECISIONS/INDIVIDUAL EFFORT
- SEGMENT B -- ACTIVITIES/QUALITIES THAT CAN BE CHANGED THROUGH WITH THE HELP OF GROUP/TEAM
- SEGMENT C- ACTIVITIES/QUALITIES THAT ARE CONTROLLED ELSEWHERE BUT WE CAN EFFORT TO CONTROL/INFLUENCE THEM
- SEGMENT D - FACTORS THAT INFLUENCE US BUT WE HAVE NO INFLUENCE ON THEM

QUALITIES OF AN EXCELLENT GOVERNMENT EMPLOYEE - ANALYSIS

QUALITY	SEGMENT CATEGORY	POSSIBLE SOLUTION
COMMUNICATOR – EXPRESS YOURSELF IN A RESPONSIBLE PRECISE MANNER		
SELF MOTIVATED/TAKING INITIATIVE		
HARD WORKER		
ADAPTABLE, DECISIVE AND EFFECTIVE LEARNER		
TEAM PLAYER		
HELPING OTHERS		
HONESTY		
ETHICAL – FOLLOW RULES		
DISCIPLINED & PUNCTUAL		
AVOID GOSSIP		



LEARNINGS

AND

TRANSFER OF LEARNING ?

