

E-Governance & ICT

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e-Governance

- E-Governance is the use of Information and Communication Technology (ICT) in the procedures of Government to support good governance
- E-Governance can be defined as giving citizens the choice when and where they access government information and services
- E-Governance is about a process of reform in the way Governments work, share information and deliver services to external and internal clients for benefits of both government and citizens.



Pillars of e-Governance

- Process
- People
- Technology
- Resources

Objectives of e-Governance

- To deliver services to the citizens in more better way and that too at affordable cost
- To bring Transparency and Accountability
- To empower people through information
- To improve efficiency in government processes
- To improve interface with stakeholders



