

THE MAIN OBJECTIVES OF THESE CASE LETS ARE TO TRIGGER OFF DISCUSSIONS AND TO BRING CLARITY IN THE CONCEPTUAL UNDERSTANDING.

Reading Time : 5mins.

CASE STUDY ONE

Kiran is a 22years engineering graduate, software engineer who took up her first job a year ago. She had a reputation for being a reserved girl, who preferred to be left alone most of the time.

Over a period of three months, her team mates noted that she was behaving and communicating rather oddly.

She would miss team meetings, could not explain her absence and sometimes give incoherent replies.

Whenever the team leader asked her questions. She would think that he has singing her out for bad treatment and answer back rather rudely and walk away.

She mentioned this to a couple of friends with whom she was a little close. One day, she

mentioned to her friends that she is actually the team leader and he should report to her. Instead of asking her questions.

Another day while having lunch with her friends she mentioned that she heard some voices telling her that she is being sacked by the team leader and she must take care. One afternoon, Kiran's father came to the office to give her some papers. Being concerned, the friends mentioned all this to him while she was not around. In reply, he said that he had received such reports about her while in the college hostel and he thought she was missing home. He has now come to consult you and take help.

Issues for discussions are ::

1. Why do you think Kiran is behaving this way ?
2. What are the abnormalities you observe in Kiran ?
3. What would be your advice to her father and what help would you offer ?