

Dr. Srinivas Josyula
Senior General Manager
National Institute for Smart Government
Hyderabad - 502 032
Email: jsrinivas@outlook.com
Contact: +91-97019 33318

Education:

- **Ph.D.** from School of Management Studies, University of Hyderabad, Hyderabad April 2014.
- **M.B.A.** (Marketing and Finance) from Sri Krishna Devaraya Institute of Management Studies, Sri Krishna Devaraya University, Anantapur, February 1993.
- **B.Sc.(Physics)** from Sri Sathya Sai Institute of Higher Learning, Prasanthinilayam, Anantapur , July 1990

Certifications

- **Certified in Risk and Information systems Control® (CRISC)**, Information Systems Audit and Control Association (ISACA), USA, January 2016
- **Certified Information Security Manager® (CISM)**, Information Systems Audit and Control Association (ISACA), USA, March 2015.
- **Certified Information Systems Auditor® (CISA)**, Information Systems Audit and Control Association (ISACA), USA, December 2014.

Total work Experience: 22 years

Have an Experience of 22 years, in IT Industry and Government in areas of IT Policy, Consulting, and Management of large IT Outsourced Programs, ERP, General Management and Training.

Worked with leading Consulting Organizations like Tata Consultancy Services, HP – Consulting, Accenture, National Institute for Smart Government in Delhi and Hyderabad and Centre for Innovations in Public Systems

Led large IT consulting and Transformation engagements for customers like British Telecom, Citi Financial, General Electric, Microsoft, Nike, Nokia, and SAIL. Worked in India, USA, UK, Europe and Thailand.

In Government, led a consulting assignment for Food Safety and Standards Authority of India , a Regulatory Body set up by Govt of India. I have helped them develop Food Imports Policy, Reengineer the Food Imports Clearance process, Operationalization of sec 47(5) of FSS Act, 2006 i.e. Food Imports clearance process at sea ports and airports, and development

of Food Imports Clearance System, Modernization of BSF Air wing, Business process Reengineering of Commercial Taxes Department, Puducherry, Tea Board of India, Kolkata

Teaching Experience: 7+ years

- a) Guest faculty at the School of Management Studies, Hyderabad Central University since 2009. Courses taught are :
 - i. Management of Change and Organization Development
 - ii. Performance Management
 - iii. Project Management
 - iv. Strategic Human Resource Management
- b) Resource Person /Faculty for Distance education in Management :
 - i. Management of Change and Organization Development
 - ii. Performance Management and Counselling
 - iii. Project Management
- c) Academic Staff College , Hyderabad Central University – Taught the Management Teachers from different states in areas like:
 - i. Refresher course in e- Governance
 - ii. Refresher course in Knowledge Management
- d) Dr M.C.R HRD Institute of Andhra Pradesh- Taught the Senior scientists from Geological Survey of India on e-Governance and Project Management
- e) Administrative Staff College of India, Hyderabad – Taught I.A.S. Officers on e-governance and Managing Mission Mode Projects.
- f) Institute of Management in Government – Taught the Public servants at Director level from the state of Kerala and Andhra Pradesh on Knowledge Management
- g) Guest faculty at the Narsee Monjee Institute of Management Studies, Hyderabad, since 2012. Courses taught are :
 - i. IT for Managers
 - ii. IT Services Management
 - iii. Knowledge Management (Operations)
 - iv. Knowledge Management (Consulting) and
 - v. Customer Relationship Management
- h) Information Systems Audit and Control Association (ISACA) Hyderabad Chapter Courses taught in :
 - i. Certified in Risk and Information Systems Control (CRISC)
 - ii. Certified Information Systems Auditor (CISA)

Industry Experience: (Consulting, Program Management, Business Development, HR and Capacity Building)

- 1) **National Institute of Smart Government (NISG):**

Role: Dy. General Manager

Duration: 4/11/2012 till date

NISG is an institute of eminence (not for profit Organization) set up by NASSCOM and Government of India specializing in E- Governance sector

Lead Consultant for consulting project which include:

- Consulting Services for Mobile Governance Project, Electronic services Delivery, Mee Seva, Government of Telangana, Hyderabad (in progress)
- Consulting Services for Mobile Governance Project, Centre for e Governance, Government of Karnataka, Bengaluru (in progress)
- Consulting Services to Commercial Taxes Department and GST Road Map , Government of Assam, Guwahati (in Progress)
- Technology Audit for Tobacco Board, Guntur
- e- Governance Strategy, Road map and Systems Integration for Tea Board of India, Kolkata (in progress)
- Conceptualization of services/requirements and procurement of Consultant for Goods and Services Taxes Network (GSTN)
- Course Director - CIO Program for Capacity Building for Health Mission Mode Project under NeGD
- Input Tax Credit (ITC) Strategy and Road Map for GST Migration for Commercial Taxes Department, Puducherry
- Modernization of Air wing operations of BSF Airwing, New Delhi
- Report on performance of Mission Mode Projects for NeGD
- e-Governance Road map for Food Safety and Standards Authority of India (FSSAI), , Creation of Food Imports Policy and Import Directorate for FSSAI and Operationalization of Food Imports Clearance at Major Seaports and Airports of India for FSSAI.

2) **Centre for Innovations in Public Systems (CIPS):**

Role: Joint Director

Duration : 15/7/2011 till date

Government of India, set up the Centre for Innovations in Public Systems (CIPS), in May 2010, as an autonomous body within the campus of the Administrative Staff College of India (ASCI), Bella vista, Hyderabad, in pursuance of the recommendation of the XIII Finance commission. In line with its mandate and objectives, CIPS would like to provide assistance to various States and Union Territories in developing policies for promoting an innovative culture for transforming creative ideas into sustainable practices. The focus areas for CIPS are education, health, e-governance and urban governance.

As a Joint Director, the role included leading team of consultants to undertake applied / action research on innovations and reforms in Public Systems; conduct workshops, design and develop training programs in partnership with the State, support governments and other agencies on transformation projects in the Public Systems domain; consult and develop project proposals that contribute to innovations and reforms in Public Systems; develop a body of knowledge including research based case studies, comparative analyses of innovations and their diffusion within and across the States using multimedia and multi-language learning materials for becoming more innovative in the delivery of public services.

3) National Institute of Smart Government (NISG):

Role: Senior Program Manager

Duration: 25/9/2008 to 14/7/2011

NISG is an institute of eminence (not for profit Organization) set up by NASSCOM and Government of India specializing in E- Governance sector

As a Program Manager, I led a consulting assignment for Food Safety and Standards Authority of India(FSSAI) , a Regulatory Body set up by Govt of India. Helped FSSAI develop Food Imports Policy, Reengineer the Food Imports Clearance process, Operationalization of sec 47(5) of FSS Act, 2006 i.e. Food Imports clearance process at sea ports and airports, and development of Food Imports Clearance System,

4) Accenture Services Private Limited:

Role: Senior Manager

Duration: 19/06/2007 to 19/6/2009

Delivery Unit Lead as a part of Communications and High Technology vertical of Accenture led a USD 5 M P&L, where in focus was on delivery for Microsoft – OASIS program, managing a team of 300 resources working on development, testing and support activities for various Centre of Excellence's in Microsoft's IT Organization and Products Organization

Also Led a takeover of large strategic engagement of British Telecom (BT) from an existing vendor and transition it to Accenture in India with a objective of ensuring that the transition is

completed in 3 months time frame, and the improve the Service level agreements of BT with its customer ranging from improving service roll outs to customer, testing the services, productivity improvement etc

5) HP Services :

Role: Manager - Consulting

Duration : 10/07/2006 to 15/06/2007

As a Consulting Manager in HP, worked in BI practice leading the HP- Knights bridge engagements and Delivery of the projects to end customers in USA/APAC, responsible for Business Requirements Analysis, scope definition, ETL and Report Development, Unit testing, QA and Delivery to customer.

Led large Data warehousing projects for Hutchison Max, Thailand, Ciiti Bank, US and Blue cross Blue shield, US.

6) Tata Consultancy Services:

Role: Senior Manager

Duration : 30/09/1994 TO 30/06/2007

As a Senior Manager in TCS, worked in the Technology, Health care, Manufacturing & Telecom verticals in multiple areas including Client Relationship, Business Development, Pre-sales, Consulting and Program Management of large Application Outsourcing projects.

Led large IT consulting and Transformation engagements for customers, namely British Petroleum, Citi Financial, General Electric, Microsoft, Nike, Nokia, and SAIL. Worked in India, USA, UK and Europe.

7) Sterling Computer :

Role: Senior Manager

Duration : 16/07/1993 TO 20/09/1994

As a Marketing Executive, responsible for direct sales and Channel Sales in 8 districts of Andhra Pradesh. Responsible for Dealer Appointment and liaison, Fixing Business targets for Dealers, Assessing Dealer performance and productivity

8) Apple Credit Corporation Limited :

Role: Officer (Trainee)

Duration: 09/03/1993 TO 15/07/1993

Trained on areas of Hire Purchasing, Leasing, Merchant Banking Operations in a Non Banking Financial Services Organization

Conferences/ Seminars organized:

1. Course Director, CIO Program, Health Mission Mode Project, National e-Governance Division, Department of Electronics and Information Technology, Delhi
2. Seminar for IAS officers of 5 states on Innovations in Public Service Delivery, CIPS, ASCI, Hyderabad