

# Sreenivas Dusi

State Enterprise Lead - Telangana

## **Education:**

Acharya Nagarjuna University

Degree Name Bachelor of Science (B.Sc.)

Field Of Study Maths, Physics & Chemistry

Dates attended or expected graduation 1994 – 1997

Karnakata University

Degree Name Master of Science (M.Sc.)

Field Of Study Computer Science

Dates attended or expected graduation 1997 – 1999

Symbiosis institute of Management Studies

Degree Name MBA

Field Of Study Operations

Dates attended or expected graduation 1999 – 2001

## **Experience:**

Head - Corporate Service & Collections, Karnataka

***Company Name Reliance Communications***

***Dates Employed Jul 2010 – Jun 2011***

***Employment Duration 1 yr***

***Location Bangalore***

Corporate Customer Life Cycle Management

National Lead - Retail Customer Service

***Company Name Reliance Communications***

***Dates Employed Jul 2011 – Nov 2012***

***Employment Duration***1 yr 5 mos

***Location***Mumbai Area, India

Responsible for designing the Customer Service Processes executed at PAN India Reliance Stores.

Responsible for overall Customer Service at the Reliance Stores across India.

Head - Corporate Service - AP

***Company Name***airtel

***Dates Employed***Nov 2012 – Nov 2014

***Employment Duration***2 yrs 1 mo

***Location***Hyderabad, India

Accountable for Corporate Service and customer life cycle management for Mobile, PRI,ILP and MPLS products.

Zonal Sales Manager - Corporate Sales

***Company Name***airtel

***Dates Employed***Dec 2014 – Nov 2016

***Employment Duration***2 yrs

***Location***Hyderabad, Andhra Pradesh, India

Deputy General Manager

***Company Name***Reliance Jio Infocomm Ltd

***Dates Employed***Nov 2016 – Present

***Employment Duration***10 mos

***Location***Hyderabad, Telangana, India

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