Real Time Governance

- A Unified Platform Ecosystem with Data Integration from Multiple Departments & Sources
- Enabling Data Driven Decision Making in Real Time
- Ultimate Objective of Achieving 80% Citizen Satisfaction
RTGC – Sections

Conference Room

Strategy Room

Control Room

RTG-State Annexe

RTG District Centres

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Andhra Pradesh is the First State to:

- Reach 100% Saturation
- Applications on Aadhaar

PSS
For Family

- Family Profile
- Village Profile
- Govt. Benefits
Golden Data
Families enumerated so far in PSS

Men: 2.30 Cr
Women: 2.28 Cr

4.58 Cr people enumerated

PEOPLE HUB
REPORTING:
- Number of volunteers worked today
- Number of services delivered
- Number of grievances registered
- Number of grievances redressed and time line.

INSPECTION:
- Incidence and Disease Surveillance
- Sanitation
- Law and Order
- Inspection redressal time line.
Praja Sadhikara Survey

Data updates from Villages

Beneficiary Updates from departments

Backbone for Strategizing Welfare Schemes
Land Hub
Integration, Transparency, Convenience

To Modernize Land Records
- 2.84 cr Agricultural Parcels
- 0.50 cr Urban Properties
- 0.85 cr Rural Properties

To Uniquely Identify Properties
11-Digit Bhudhaar
28.818.224.703

To Provide Integrated Services
- Bhu Samacharam
- Mutation-as-a-Service
- e-KYB Authorization

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Bhudhaar is for every property, just as Aadhaar is for every resident.
Comprehensive Financial Management System

- Integrated digitized financial module for all gov. departments

E-Office & E-Cabinet

- Paperless Offices
- Seamless Processing of Files

Bio Metric Attendance

- Real Time Attendance using Aadhaar
- Connected to Schools | GPs | PHCs | All Depts

AP Cloud

- Microsoft – Azure Hybrid Cloud

AP Content Corporation

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IOT
Internet of things (Censors & Devices)

Ground Water
Rainfall
Temperature
Air Quality
Reservoir Status
TITLI Cyclone

PETHAI Cyclone

FANI Cyclone
SURVEILLANCE
- Wrong direction detection
- No parking detection
- Zone monitoring
- Redlight violation detection system
- Automatic number plate recognition

VIRTUAL CLASSROOMS
- 4000 Schools
- to be connected virtually
- 8,00,000 Students
- 651 Mandals
- 13 Districts

DRONES
- Live Stream
- Mapping / Survey
- Spraying Pesticides

LOCKED HOUSE MONITORING SYSTEM
- Real Time Alerts
- Prevention
- Capture & Resolve

IOT
Internet of things
MEDIA FEEDBACK

Media Watch

Grievances

Print Media

Electronic Media

Sentiment Analysis

Citizen Satisfaction

Social Media

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ROMS

Global and National Benchmarking

SAMAJA VIKASAM
10 themes
47 indicators
17 secretariat departments

KUTUMBA VIKASAM
15 themes
35 indicators
12 secretariat departments

SDGs
17 goals
27 macro and 104 micro indicators
19 secretariat departments

KPIs
931 indicators
30 secretariat departments

GVA
3 sectors
18 indicators
12 secretariat departments
1. Integrated Grievance Redressal

2. Assign Grievance to last-mile functionary Using e-Office

3. SMS the Ticket details to Citizen

4. Call + SMS last-mile functionary on New Ticket

5. Call + SMS last-mile functionary On Pending Cases beyond SLA (Cases to be closed by Assigned Officer & endorsed by Supervisor)

6. Call Citizen to confirm Resolution

7. Reopen the Ticket if the Citizen is not satisfied

8. Publicize & Reward the Good work

2000+ People working 24X7

3 Million Calls per Day

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AWARDS EXEMPLIFY ACHIEVEMENTS ACROSS CATEGORIES

Andhra Pradesh’s path breaking initiatives has won several honors and accolades

- #1 State in 'Ease of Doing Business' (2018)
- #1 State in 'Ease of Living Index' (2018)
- #1 State in implementation of Infrastructure Reforms
- #1 State in implementation of Energy Efficiency & Conservation measures
- #1 State in e-Governance & Technology Initiatives
- Front Runner in attracting private sector investments
- State of Year Award by CNBC (2017)
- First State in the country to enact industrial Single Window Clearance
- Amongst Top 3 States in Composite Water Management Efforts
- Amongst Top 5 States in attracting FDI (FY17)
Future

Invisible Government
Visible Governance

One Government
People First
Data Driven

One Citizen
Empowering Citizens
Real Time Actions
Thank you!