E-Governance & ICT

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e-Governance

• E-Governance is the use of Information and Communication Technology (ICT) in the procedures of Government to support good governance

• E-Governance can be defined as giving citizens the choice when and where they access government information and services

• E-Governance is about a process of reform in the way Governments work, share information and deliver services to external and internal clients for benefits of both government and citizens.
Pillars of e-Governance

• Process
• People
• Technology
• Resources
Objectives of e-Governance

- To deliver services to the citizens in more better way and that too at affordable cost
- To bring Transparency and Accountability
- To empower people through information
- To improve efficiency in government processes
- To improve interface with stakeholders